

Neighbourhood Information Post Service
Feedback Form

1. How did you first hear about NIP?

- Referred by an Agency (Case Worker, Counsellor, etc.)
- Referred by a Friend
- NIP Website or NIP Brochure
- Other, please specify if possible

2. How long have you been getting services from NIP?

- Less than 6 months
- One year
- 2 – 5 years
- More than 5 years

3. What are the services/programs are you receiving from NIP?

4. Please indicate how much you agree with the following statements:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I feel welcomed when I visit NIP					
I am satisfied with NIP services					
I would recommend NIP services to other people					
I am aware of all the programs NIP offers in the community					
NIP programs are important to me and meet my needs					
NIP helps me to increase my social participation					
NIP increases my self-confidence and self-esteem					
NIP helps me access community resources					
I feel empowered by the resources help me access NIP					
NIP has made my life easier					
NIP helps me overcome difficulties in my life					

NIP provides me with community information					
NIP helps me stay contacted to others					
I receive services from NIP quickly					

5. What impressed you most about the services?

6. Are the service locations easy for you to get to?

7. Based on your experience, what services are missing at NIP?

8. Please share additional comment & how can NIP improve support and services?

Thank You for Your Feedback and Time

