



# Low-Income Energy Assistance Program (LEAP)

LEAP helps individuals and families who are struggling to pay their electricity bills

**LEAP Emergency Financial Assistance** is a year-round program to assist low-income customers with their bill payments and electricity costs. **LEAP** is a grant program that provides emergency relief to eligible low-income customers who are experiencing difficulty paying already 'past due' bills.

This grant is available to low-income residents who meet program criteria and who have:

- Recently received a 'past due' Toronto Hydro bill and/or;
- Recently received a disconnection notice from Toronto Hydro.

For more information about **LEAP**, visit

[torontohydro.com/leap](https://torontohydro.com/leap)

or call one of the access centres listed above.

If you are a Toronto Hydro customer in need of assistance or if you have questions about **LEAP**, please contact your nearest local access centre:

#### **Albion Neighbourhood Services (North Office)**

21 Panorama Court  
Toronto, ON  
416-740-3704 [albionservices.ca](https://albionservices.ca)

#### **Albion Neighbourhood Services — L.A.M.P. (South Office)**

185 Fifth Street  
Toronto, ON  
416-252-5990 [albionservices.ca](https://albionservices.ca)

#### **COSTI Immigrant Services (Sheridan Mall)**

1700 Wilson Avenue, Suite 114  
Toronto, ON  
416-244-0480 [costi.org](https://costi.org)

#### **East York Toronto Housing Help**

1350 Danforth Avenue  
Toronto, ON  
416-698-9306 [eastyorkhousinghelp.ca](https://eastyorkhousinghelp.ca)

#### **Thorncliffe Neighbourhood Office (at Flemingdon Park)**

10 Gateway Boulevard, Suite 104  
Toronto, ON  
416-424-2900 [fnservices.org](https://fnservices.org)

#### **Neighbourhood Information Post**

269 Gerrard Street East  
Toronto, ON  
416-924-8083 [nipost.org](https://nipost.org)

#### **Scarborough Housing Help Centre**

2500 Lawrence Avenue East, Suite 204  
Toronto, ON  
416-285-8070 [shhc.org](https://shhc.org)

#### **Unison Health & Community Services**

1651 Keele Street  
Toronto, ON  
416-653-5400 [unisonhcs.org](https://unisonhcs.org)

### **saveONenergy<sup>SM</sup>** **HOME ASSISTANCE**

Toronto Hydro also offers the **saveONenergy HOME ASSISTANCE** program to help qualified homeowners, tenants and social/assisted housing providers improve the energy efficiency of their homes, help manage electricity costs and improve home comfort.

Learn more about the **HOME ASSISTANCE** program at [torontohydro.com/homeassistance](https://torontohydro.com/homeassistance)

