

# Check it out! You might qualify.



## Now, more Ontarians qualify for the Ontario Electricity Support Program (OESP)

The Government of Ontario has changed the eligibility for the program as of March 1, 2024. If you are an electricity customer, you may qualify for a monthly, on-bill credit of \$35 or more.

The credit amount depends on 2 factors:

- How many people live in the home
- The combined annual household after tax income

Apply now or learn more at **OESP.ca**



Toll-free: **1-855-831-8151**  
Or contact your electricity utility.



## Monthly OESP Credit Amounts

Household Income (After Tax)	Household Size (Number of people living in household)						
	1	2	3	4	5	6	7+
\$38,000 or less	\$45	\$45	\$51	\$57	\$63	\$75	\$75
\$38,001 – \$54,000		\$40	\$45	\$51	\$57	\$63	\$75
\$54,001 – \$65,000			\$35	\$40	\$45	\$51	\$57
\$65,001 – \$71,000					\$35	\$40	\$45

Effective March 1, 2024.

## Enhanced Monthly OESP Credit Amounts for Certain Customers

If you use electric heating, you or someone in the home uses certain electricity-intensive medical devices, or you are Indigenous or living with Indigenous family members, you may qualify for higher on-bill monthly credits.

Household Income (After Tax)	Household Size (Number of people living in household)						
	1	2	3	4	5	6	7+
\$38,000 or less	\$68	\$68	\$75	\$83	\$90	\$113	\$113
\$38,001 – \$54,000		\$60	\$68	\$75	\$83	\$90	\$113
\$54,001 – \$65,000			\$52	\$60	\$68	\$75	\$83
\$65,001 – \$71,000					\$52	\$60	\$68

Effective March 1, 2024.

## How to Apply

There are 3 ways to apply: online, by mail or through an agency.

### 1. Gather the following:

- Your electricity bill
- Names and birthdates of all residents in the home as registered with the Canada Revenue Agency
- Social Insurance Numbers or Temporary Tax Numbers for all household members 18 and older

### 2. Complete the application at **OESP.ca** or call **1-855-831-8151** to have an application form mailed to you or to find an agency to help you apply.

### 3. Complete the consent form online or print and sign a paper consent form and mail it to the address provided on the form.

Low-income Energy Assistance Program recipients may also be eligible for OESP, but must apply. Ontario Works and Ontario Disability Support Program recipients automatically qualify and must contact their caseworker to apply.

## Additional Information

- You will hear whether you qualify in about 4 to 6 weeks after your completed application and signed consent forms are received and reviewed.
- If approved, a credit will appear directly on your bill in about 6 to 8 weeks. You will receive OESP credits for 2 years before having to reapply, or 5 years if you're aged 65+ or receiving a CPP disability pension.
- If you currently receive OESP, your monthly credit may increase due to the new household income amounts, but you must reapply.

**Please note:** If you have not recently filed an income tax return or if your situation has changed since you last filed, you can apply for OESP through a designated agency listed on OESP.ca. You will need to bring all the documents listed in Step 1 and proof of your household income with you to an agency. Before visiting an agency, please call to make an appointment.